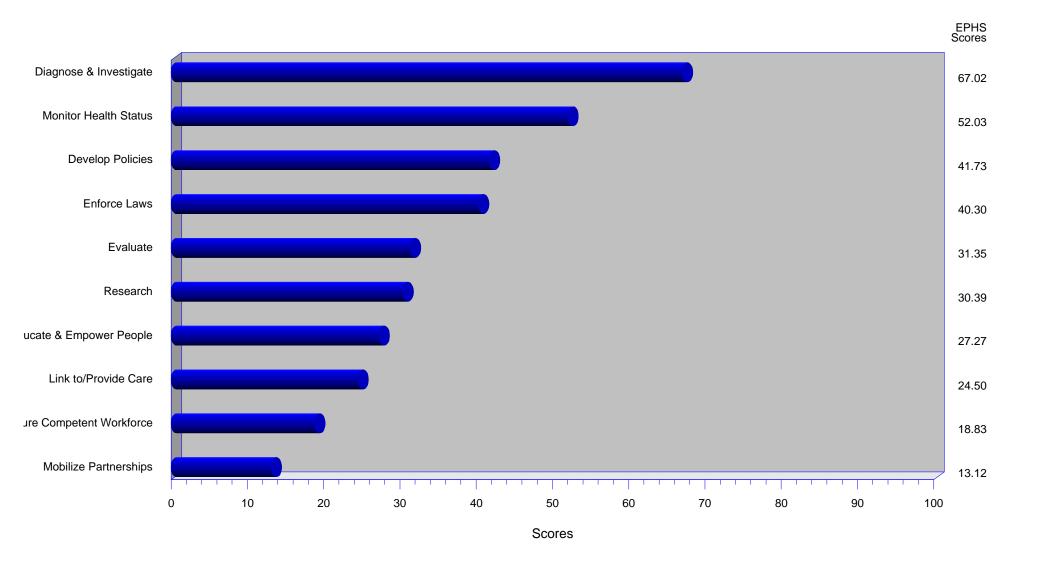
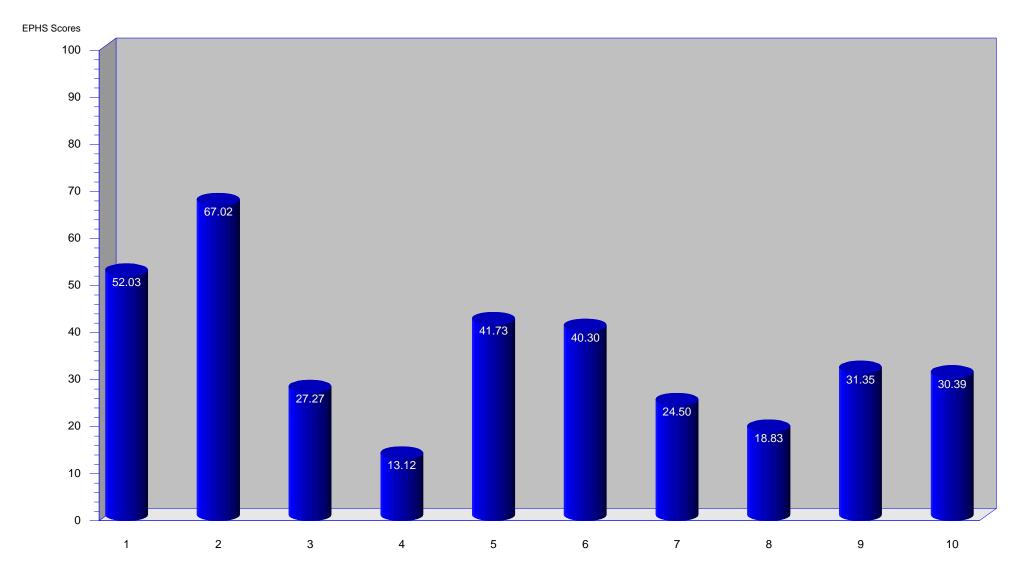
Essential Public Health Service	Local score
EPHS 1: Monitor Health Status	52.03
EPHS 2: Diagnose and Investigate Health Problems	67.02
EPHS 3: Inform, Educate, and Empower People	27.27
EPHS 4: Mobilize Partnerships	13.12
EPHS 5: Develop Policies and Plans	41.73
EPHS 6: Enforce Laws and Regulations	40.30
EPHS 7: Link People to Needed Personal Health Services	24.50
EPHS 8: Assure a Competent Workforce	18.83
EPHS 9: Evaluate Effectiveness, Accessibility and Quality	31.35
EPHS 10: Research for New Insights and Innovative Solutions	30.39
Average Total Performance Score	34.66

NPHPSP State Public Health System Performance Assessment Instrument How Did We Perform In The Ten Areas Of Essential Public Health Services (EPHS)? Figure 1: Summary Of Performance Scores By Descending Order State of Delaware: DE0011

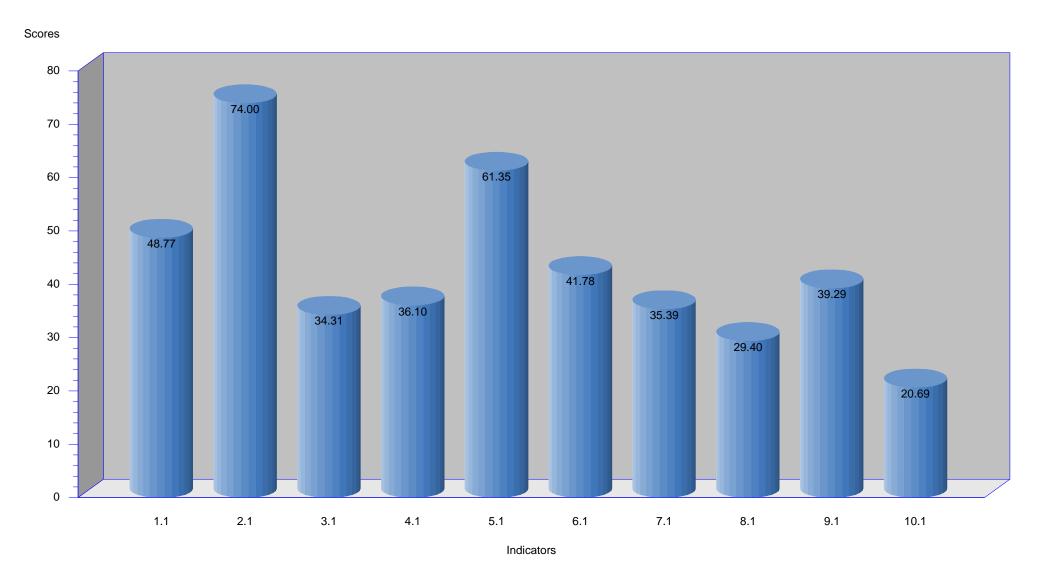


NPHPSP State Public Health System Performance Assessment Instrument How Did We Perform In The Ten Areas Of Essential Public Health Services (EPHS)? Figure 2: Summary Of Performance Scores By EPHS State of Delaware: DE0011

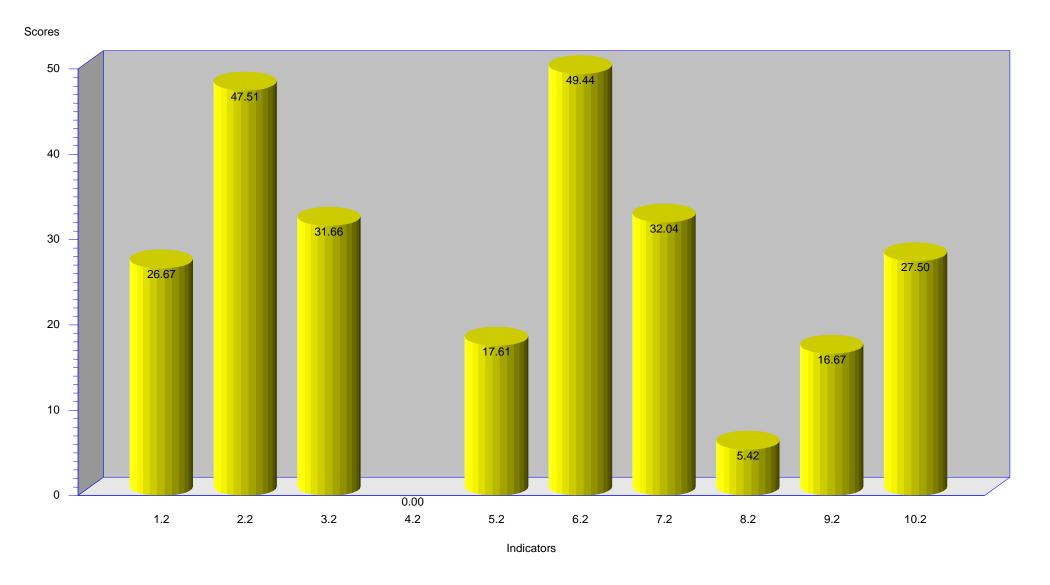


Essential Public Health Services

NPHPSP State Public Health System Performance Assessment Instrument
How Well Did The State Provide Planning And Implementation For The Essential Public Health Services (EPHS)?
Figure 3: Summary Scores At The 1 Indicator Level
State of Delaware: DE0011



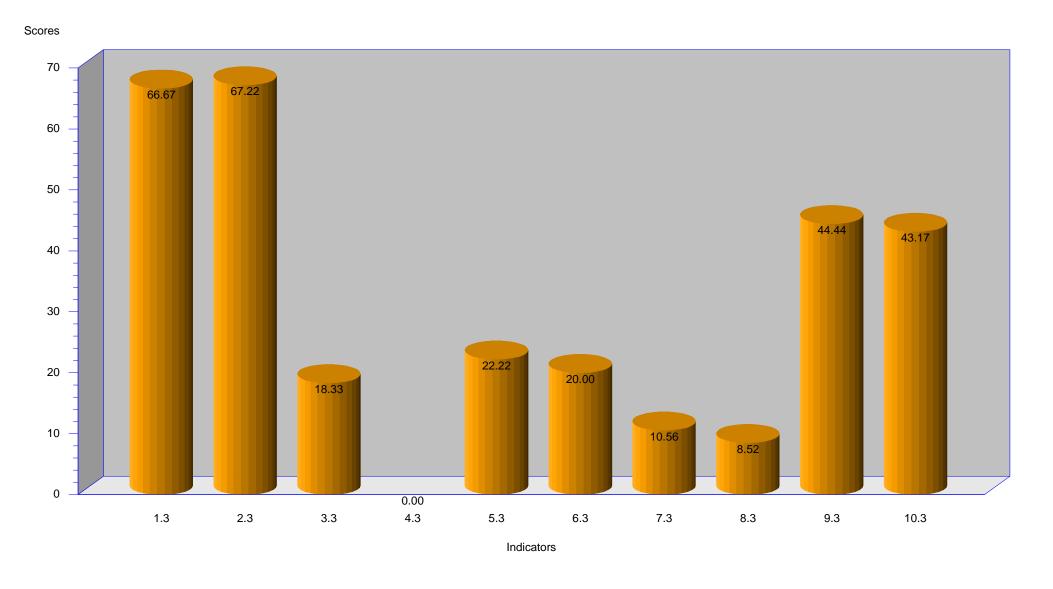
NPHPSP State Public Health System Performance Assessment Instrument How Well Did The State Provide Technical Assistance For The Essential Public Health Services (EPHS)? Figure 4: Summary Scores At The 2 Indicator Level State of Delaware: DE0011



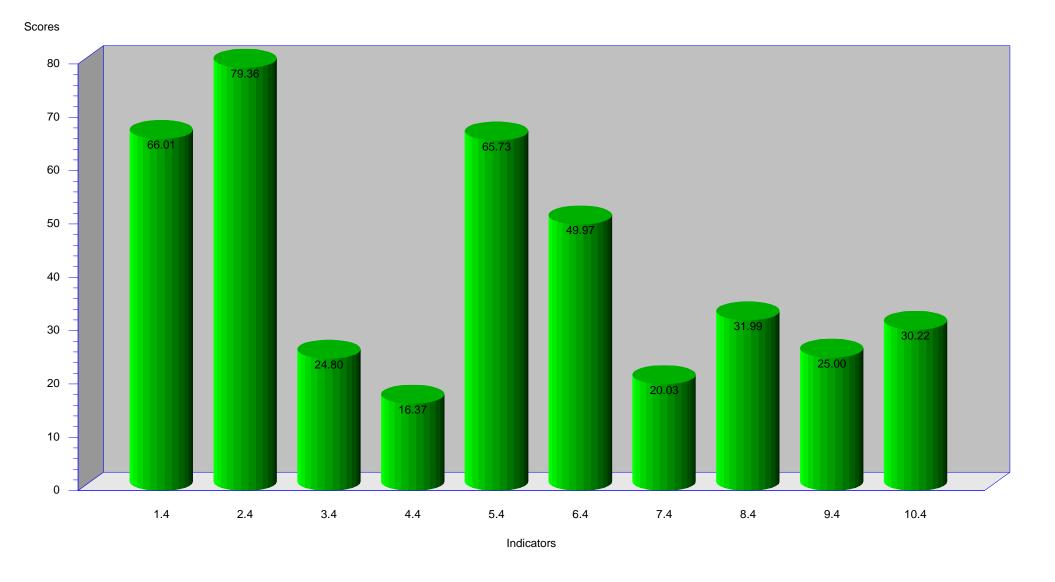
NPHPSP State Public Health System Performance Assessment Instrument

Vell Did The State Provide Evaluation And Quality Improvement For The Essential Public Health Services (EPHS Figure 5: Summary Scores At The 3 Indicator Level

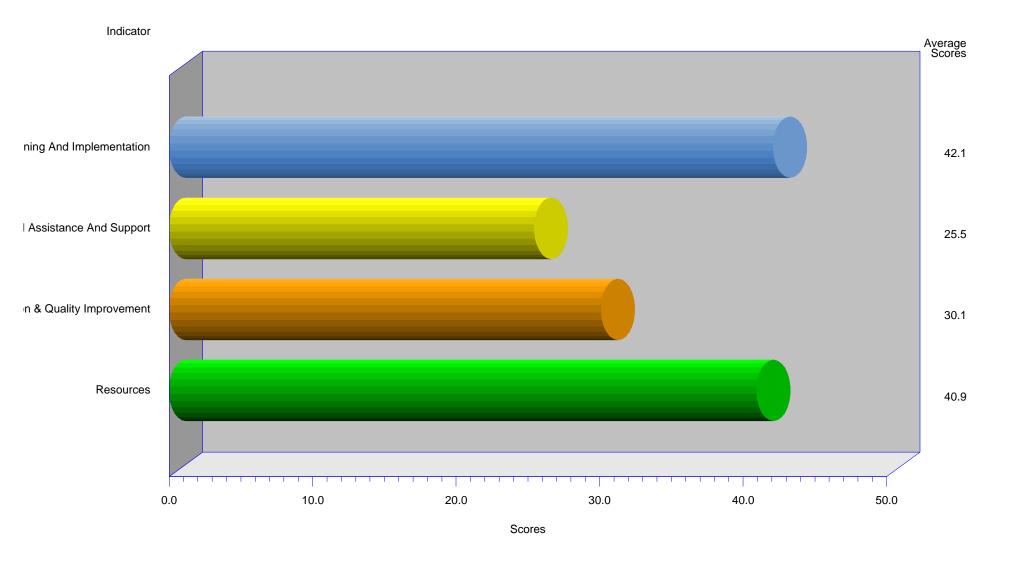
State of Delaware: DE0011



NPHPSP State Public Health System Performance Assessment Instrument How Well Did The State Provide Resources For The Essential Public Health Services (EPHS)? Figure 6: Summary Scores At The 4 Indicator Level State of Delaware: DE0011

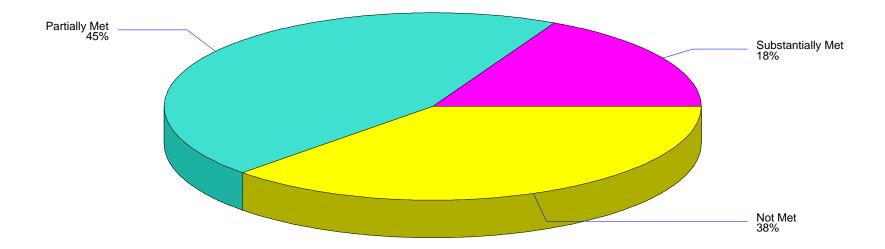


NPHPSP State Public Health System Performance Assessment Instrument Figure 7: Average Scores For State Indicators Across Essential Services State of Delaware: DE0011



NPHPSP State Public Health System Performance Assessment Instrument
How Well Did We Meet Performance Expectations In The Areas Of Essential Public Health Services (EPHS)?
Figure 8: Percentage Of Performance Scores Meeting Model Standards
State of Delaware: DE0011

State of Delaware: DE0011 Date Submitted: 28DEC2006



Fully Met: Score of 80 or higher

Substantially Met: Score between 60 and 79 Partially Met: Score between 25 and 59

Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

State of Delaware: DE0011 Date Submitted: 28DEC2006

Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
EPHS 1: Monitor Health Status			•	
1.1 Planning and Implementation			•	
1.2 Technical Assistance and Support			•	
1.3 Evaluation and Quality Improvement		•		
1.4 Resources		•		
EPHS 2: Diagnose and Investigate Health Problems		•		
2.1 Planning and Implementation		•		
2.2 Technical Assistance and Support			•	
2.3 Evaluation and Quality Improvement		•		
2.4 Resources		•		
EPHS 3: Inform, Educate, and Empower People			•	
3.1 Planning and Implementation			•	
3.2 Technical Assistance and Support			•	
3.3 Evaluation and Quality Improvement				•
3.4 Resources				•
EPHS 4: Mobilize Partnerships				•

Fully Met: Score of 80 or higher

Substantially Met: Score between 60 and 79 Partially Met: Score between 25 and 59

Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

State of Delaware: DE0011
Date Submitted: 28DEC2006

Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
4.1 Planning and Implementation			•	
4.2 Technical Assistance and Support				•
4.3 Evaluation and Quality Improvement				•
4.4 Resources				•
EPHS 5: Develop Policies and Plans			•	
5.1 Planning and Implementation		•		
5.2 Technical Assistance and Support				•
5.3 Evaluation and Quality Improvement				•
5.4 Resources		•		
EPHS 6: Enforce Laws and Regulations			•	
6.1 Planning and Implementation			•	
6.2 Technical Assistance and Support			•	
6.3 Evaluation and Quality Improvement				•
6.4 Resources			•	
EPHS 7: Link People to Needed Personal Health Services				•
7.1 Planning and Implementation			•	

Fully Met: Score of 80 or higher

Substantially Met: Score between 60 and 79 Partially Met: Score between 25 and 59

Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

State of Delaware: DE0011 Date Submitted: 28DEC2006

Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
7.2 Technical Assistance and Support			•	
7.3 Evaluation and Quality Improvement				•
7.4 Resources				•
EPHS 8: Assure a Competent Workforce				•
8.1 Planning and Implementation			•	
8.2 Technical Assistance and Support				•
8.3 Evaluation and Quality Improvement				•
8.4 Resources			•	
EPHS 9: Evaluate Effectiveness, Accessibility and Quality			•	
9.1 Planning and Implementation			•	
9.2 Technical Assistance and Support				•
9.3 Evaluation and Quality Improvement			•	
9.4 Resources				•
EPHS 10: Research for New Insights and Innovative Solutions			•	
10.1 Planning and Implementation				•
10.2 Technical Assistance and Support			•	

Fully Met: Score of 80 or higher

Substantially Met: Score between 60 and 79 Partially Met: Score between 25 and 59

Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

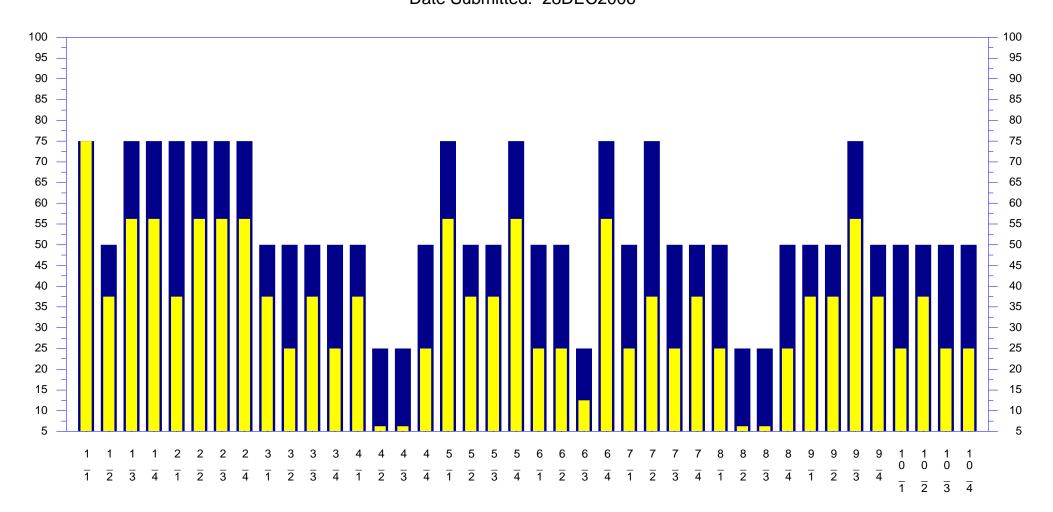
State of Delaware: DE0011 Date Submitted: 28DEC2006

Essential Service / Model Standard		Substantially Met	Partially Met	Not Met
10.3 Evaluation and Quality Improvement			•	
10.4 Resources			•	

Fully Met: Score of 80 or higher

Substantially Met: Score between 60 and 79 Partially Met: Score between 25 and 59

NPHPSP State Public Health System Performance Assessment Instrument
Figure 9: Perceived Agency Contribution Compared To System Performance - Summary Question Responses
State of Delaware: DE0011
Date Submitted: 28DEC2006



Perceived Local Public Health Agency Contribution

Perceived Local Public Health System Contribution

Essential Public Health Service	Score
EPHS 1: Monitor Health Status	52.03
1.1 Planning and Implementation	48.77
1_1_1 Develop surveillance programs to measure health status	58.90
1_1_2 Organize data in a state health profile	0.00
1_1_3 Track state health trends	55.00
1_1_4 Compile and provide data to organizations for surveillance	60.83
1_1_5 Collaborate to assure timely collection, analysis and dissemination of data	66.67
1_1_6 Develop a uniform set of health indicators	0.00
1_1_7 Enforce laws and use protocols to protect personal health information and data with personal identifiers	100.00
1.2 Technical Assistance and Support	26.67
1_2_1 Offer training on the interpretation and use of data	33.33
1_2_2 Assist in developing information systems	0.00
1_2_3 Provide a standard set of health-related data to partners	0.00
1_2_4 Assist in publication of health data useful to the media and health planners	66.67
1_2_5 Communicate availability of assistance in health surveillance and data use to local public health system	s 33.33
1.3 Evaluation and Quality Improvement	66.67
1_3_1 Review efforts to monitor health status	66.67
1_3_2 Information is used in continuous improvement of data and data systems	66.67
1_3_3 Solicit feedback from partners regarding state health profile development and distribution	66.67
1.4 Resources	66.01
1_4_1 Effectively manage current health status monitoring resources and develop new resources	58.89

Essential Public Health Service	Score
1_4_2 Share system-wide resources to monitor health status	33.33
1_4_3 Use technology to monitor statewide health status	96.67
1_4_4 Use personnel with statistical, epidemiological and systems management expertise for health status monitoring	75.15
EPHS 2: Diagnose and Investigate Health Problems	67.02
2.1 Planning and Implementation	74.00
2_1_1 Operate surveillance systems that recognize threats to public health	37.22
2_1_2 Operate a reporting system to identify potential threats to public health	98.64
2_1_3 Collaborate with laboratories with capacity to analyze specimens	96.73
2_1_4 Develop plans to investigate and respond to public health threats	63.40
2.2 Technical Assistance and Support	47.51
2_2_1 Provide assistance to local public health systems and state partners to interpret epidemiologic findings	33.33
2_2_2 Provide laboratory assistance to the local public health systems and state partners	66.67
2_2_3 Provide local public health systems and state partners with information about possible health threats	56.71
2_2_4 Provide trained on-site personnel to assist communities with investigations	33.33
2.3 Evaluation and Quality Improvement	67.22
2_3_1 Periodically review effectiveness of the state surveillance system	56.67
2_3_2 Periodically review public health threat investigation and response plans	78.33
2_3_3 Review information to improve surveillance system responsiveness to health threats	66.67
2.4 Resources	79.36
2_4_1 Manage current resources to support diagnosis and investigation and develop new resources	58.89

	Essential Public Health Service	Score
2_4_2	Share system-wide resources to diagnose and investigate health hazards and problems	33.33
2_4_3	Provide screening tests in response to exposures to health hazards	66.67
2_4_4	Use laboratory facilities that support diagnostic investigation of public health threats	100.00
2_4_5	Use laboratory facilities with capacity to identify diseases required by the state or included in National N	100.00
2_4_6	Use in-state laboratories to investigate key diseases and conditions	100.00
2_4_7	Use epidemiologic expertise to identify and analyze public health threats and hazards	100.00
2_4_8	Use multiple disciplines to investigate adverse public health events	76.00
EPHS 3: Inform	n, Educate, and Empower People	27.27
3.1 Plann	ing and Implementation	34.31
3_1_1	Design and implement health communication, health promotion and education programs	37.22
3_1_2	Collaborate to design and implement health communication, health promotion and education programs	33.33
3_1_3	Deliver culturally and linguistically appropriate health education and health promotion materials and activi	0.00
3_1_4	Use multiple channels to provide current health information, education and promotion services	66.67
3.2 Techr	nical Assistance and Support	31.66
3_2_1	Enable partners to develop skills to improve community and personal health	33.33
3_2_2	Provide technical assistance in health communication, health promotion and education to partners	33.33
3_2_3	Assist partners to develop of effective health communication, health education and health promotion strategi	25.56
3_2_4	Provide consultation and training relevant to effective health communication and health education\promotion	34.42
3.3 Evalu	ation and Quality Improvement	18.33
3_3_1	Periodically review health communication and health education\promotion interventions	21.67
3_3_2	Involve the population served in the design and implementation of reviews	0.00

Essential Public Health Service	Score
3_3_3 Apply review findings to improve health communication and health education\promotion interve	entions 33.33
3.4 Resources	24.80
3_4_1 Manage current and develop new health communication and health education\promotion resource	es 33.33
3_4_2 Share system-wide resources to implement health communication, health education and promoti	on services 0.00
3_4_3 Use resources for effective health communication, and health education and promotion intervent	ions 24.00
3_4_4 Use professional expertise for effective health communication	36.67
3_4_5 Use professional expertise for effective health education\promotion interventions	30.00
EPHS 4: Mobilize Partnerships	13.12
4.1 Planning and Implementation	36.10
4_1_1 Build constituencies to address health issues	41.11
4_1_2 Build partnerships to identify and solve health problems	33.85
4_1_3 Brief state and local policy leaders using established procedures and timelines	33.33
4.2 Technical Assistance and Support	0.00
4_2_1 Provide consultation to local health systems and state partners to build partnerships for commun	ity health 0.00
4_2_2 Provide training to local health systems and state partners to build partnerships for community he	ealth impro 0.00
4.3 Evaluation and Quality Improvement	0.00
4_3_1 Review constituency-building and partnership facilitation activities	0.00
4_3_2 Review the participation and commitment of its partners	0.00
4.4 Resources	16.37

	Essential Public Health Service	Score
4_4_1	Manage current constituency development and partnership mobilization resources and develop new resources	17.78
4_4_2	Share system-wide resources to develop constituencies and mobilize partnerships	33.33
4_4_3	Maintain information about organizations that are current and potential partners	0.00
4_4_4	Commit resources to sustain partnerships	0.00
4_4_5	Utilize workforce expertise in collaborative group processes necessary to assist partners to organize and ac	30.74
EPHS 5: Develo	op Policies and Plans	41.73
5.1 Plann	ing and Implementation	61.35
5_1_1	Implement statewide health improvement processes that facilitate collaboration	62.00
5_1_2	Include health objectives and improvement strategies in state health improvement plan	58.89
5_1_3	Conduct policy development activities	63.17
5.2 Techr	ical Assistance and Support	17.61
5_2_1	Provide technical assistance to local public health systems and state partners to conduct community health i	27.50
5_2_2	Provide technical assistance to integrate health issues and strategies into local community development plan	0.00
5_2_3	Provide technical assistance to develop local operational plans to address the state health improvement plan	42.93
5_2_4	Provide technical assistance in local health policy development	0.00
5.3 Evalua	ntion and Quality Improvement	22.22
5_3_1	Review progress towards accomplishing state-wide health improvement	0.00
5_3_2	Periodically review policy impact	33.33
5_3_3	Modify health improvement and policy actions based on reviews	33.33
5.4 Resou	ırces	65.73

	Essential Public Health Service	Score
5_4_1	Manage current resources for health planning and policy and develop new resources	100.00
5_4_2	Share system-wide resources to implement health planning and policy development	66.67
5_4_3	Use workforce expertise in strategic, long-range, and operational planning	62.00
5_4_4	Use workforce expertise in health policy	66.67
5_4_5	Use information systems that provide useful data for policy development and planning	33.33
EPHS 6: Enforce	ce Laws and Regulations	40.30
6.1 Plann	ing and Implementation	41.78
6_1_1	Review state laws and regulations designed to protect public health and safety	38.99
6_1_2	Solicit input on compliance and enforcement issues for laws and regulations reviewed	33.33
6_1_3	Provide education to encourage compliance with public health laws or regulations	33.33
6_1_4	Use written guidelines to administer public health enforcement activities	100.00
6_1_5	Ensure administrative processes are customer-centered	0.00
6_1_6	Enforce health and safety laws and regulations through collaborative efforts	45.00
6.2 Techni	ical Assistance and Support	49.44
6_2_1	Provide technical assistance to local public health systems and state partners to enforce public health laws	41.11
6_2_2	Assure enforcement training for enforcement personnel	23.33
6_2_3	Provide direct assistance to local public health systems and state partners in complex enforcement operation	66.67
6_2_4	Provide local governing bodies with assistance to develop ordinances	66.67
6.3 Evalu	ation and Quality Improvement	20.00
6_3_1	Review capacity to conduct enforcement functions within the state	0.00
6_3_2	Monitor enforcement procedures to assure for professional conduct of personnel	80.00

	Essential Public Health Service	Score
6_3_3	Review technical assistance provided to local public health systems and state partners regarding enforcement	0.00
6_3_4	Make improvements in enforcement activities based on review of findings	0.00
6.4 Reso	urces	49.97
6_4_1	Manage current resources used to enforce and develop new resources	41.11
6_4_2	Share system-wide resources to implement enforcement activities	0.00
6_4_3	Use expertise in legislative and regulatory processes	63.75
6_4_4	Use workforce expertise to enforce public health laws and regulations	100.00
6_4_5	Use workforce expertise to educate those affected by public health laws and regulations	45.00
EPHS 7: Link	People to Needed Personal Health Services	24.50
7.1 Planni	ng and Implementation	35.39
7_1_1	Assess availability of state-wide personal health care services	33.33
7_1_2	Collaborate to identify medically underserved populations	37.22
7_1_3	Work with health care providers to assure care for persons living in the state	33.33
7_1_4	Inform policymakers of barriers to accessing personal health care services	33.33
7_1_5	Deliver services and programs to improve access to personal health care	39.75
7.2 Techr	nical Assistance and Support	32.04
7_2_1	Assist to identify barriers to health care access	33.33
7_2_2	Assist in developing partnerships to reduce barriers and promote access to health care for underserved popul	33.33
7_2_3	Assist in designing health care delivery programs for underserved populations	0.00
7_2_4	Provide health care services at the local level when they cannot be satisfactorily delivered by others	33.33
7 2 5	Work with health state partners and local public health systems to coordinate complementary programs to opti	66.67

	Essential Public Health Service	Score
7_2_6	Provide technical assistance to safety-net providers	25.56
7.3 Evalu	nation and Quality Improvement	10.56
7_3_1	Review programs that assure the provision of needed personal health services	0.00
7_3_2	Incorporate perspectives of those who experience problems with accessibility and availability of health care	10.00
7_3_3	Institute change in programs to assure health care based on findings from monitoring and evaluation activit	21.67
7.4 Resc	urces	20.03
7_4_1	Manage current resources and develop future resources to assure the provision of personal health care	25.56
7_4_2	Share system-wide resources to effectively provide needed personal health care	25.56
7_4_3	Entity responsible for monitoring state-wide personal health care delivery	0.00
7_4_4	Use workforce skills in reviewing health care services	0.00
7_4_5	Use a workforce skilled in the analysis of health services	33.33
7_4_6	Use a workforce skilled in managing health services quality improvement programs	17.78
7_4_7	Use a workforce skilled in the delivery of health care services programs and linking people to needed servi	38.00
EPHS 8: Assur	e a Competent Workforce	18.83
8.1 Plann	ing and Implementation	29.40
8_1_1	Assess workforce needs to deliver state-wide health care services	37.22
8_1_2	Develop statewide workforce development plan to guide workforce development	0.00
8_1_3	Human resources development programs provide training to enhance needed workforce skills	33.33
8_1_4	Individuals in regulated professions meet prescribed competencies required by law or recommended by state, o	66.67
8_1_5	Support initiatives that encourage life-long learning	39.17
8_1_6	Workforce applies leadership skills to community health improvement activities	0.00

Essential Public Health Service	Score
8.2 Technical Assistance and Support	5.42
8_2_1 Assist in completing workforce assessment	0.00
8_2_2 Assist in workforce development	21.67
8_2_3 Assure availability of educational courses to enhance workforce skills	0.00
8_2_4 Facilitate partner linkages to improve educational offerings	0.00
8.3 Evaluation and Quality Improvement	8.52
8_3_1 Review workforce assessment activities	0.00
8_3_2 Assess achievements of workforce development plan	0.00
8_3_3 Use performance appraisal programs to stimulate workforce quality improvement	25.56
8.4 Resources	31.99
8_4_1 Manage current workforce development resources and develop future resources	0.00
8_4_2 Share system-wide resources to conduct workforce activities	0.00
8_4_3 Use a system of life-long learning for workforce	75.07
8_4_4 Use leadership development programs for state wide workforce	33.33
8_4_5 Use programs to develop cultural competencies among state wide and personal workforce	0.00
8_4_6 Use expertise in management of human resource development programs	48.89
8_4_7 Invest in state wide recruitment and retention of qualified health professionals	66.67
EPHS 9: Evaluate Effectiveness, Accessibility and Quality	31.35
9.1 Planning and Implementation	39.29
9_1_1 Evaluate state wide population-based health service	36.67

	Essential Public Health Service	Score
9_1_2	Evaluate state wide personal health services within the state	46.47
9_1_3	Establish and use standards to assess performance of the state health system	23.33
9_1_4	Monitor multi-year health programs to assure interventions are appropriately focused to achieve health servi	56.67
9_1_5	Use assessment finding to institute quality improvement changes in specific health services	33.33
9.2 Techn	ical Assistance and Support	16.67
9_2_1	Provide technical assistance in reviewing of population-based and personal health services	33.33
9_2_2	Provide technical assistance in evaluating performance of the Essential Public Health Services	0.00
9_2_3	Offer consultation service and guidance to conduct consumer satisfaction studies	0.00
9_2_4	Share results of performance evaluations with partners for health improvement and strategic planning	33.33
9.3 Evalu	ation and Quality Improvement	44.44
9_3_1	Review evaluation and quality improvement	33.33
9_3_2	Review evaluation quality improvement activities when weaknesses become apparent	66.67
9_3_3	Use results of reviews for improvement of evaluation and quality improvement activities	33.33
9.4 Resou	rces	25.00
9_4_1	Mange current evaluation resources and develop new resources	58.89
9_4_2	Share system-wide resources to effectively conduct evaluation activities	0.00
9_4_3	Analytical tools needed to measure and monitor compliance with performance standards for population-based an	0.00
9_4_4	Use expertise to establish standards, monitor and develop quality improvement activities to improve performa	41.11
EPHS 10: Rese	arch for New Insights and Innovative Solutions	30.39
10.1 Plan	ning and Implementation	20.69

Essential Public Health Service	Score
10_1_1 Have a public health research agenda	
10_1_2 Implement the public health research agenda	
10_1_3 Have statewide communication process for sharing research findings on innovative public health practices	
10.2 Technical Assistance and Support	27.50
10_2_1 Help with research activities	21.67
10_2_2 Assist in use of research findings	33.33
10.3 Evaluation and Quality Improvement	43.17
10_3_1 Review its ability to engage in public health research	39.17
10_3_2 Review its ability to communicate information on research findings	33.33
10_3_3 Review ability to provide technical assistance with application of research findings in the delivery of Ess	0.00
10_3_4 Review relevance of research activities	43.33
10_3_5 Use findings from reviews to improve research activities	100.00
10.4 Resources	30.22
10_4_1 Manage current research resources and develop new resources	64.44
10_4_2 Share system-wide resources to conduct research activities	0.00
10_4_3 Invest resources in analytical tools necessary to support the research function	66.67
10_4_4 Use workforce expertise to direct research activities	20.00
10_4_5 Use workforce expertise to develop and implement research agendas	0.00
Average Total Performance Score	34.66